AutoPay, Average Pay, or Online Bill Pay
Make it Easier to Pay Your Electric Bill

Easy Pay Options
Let’s face it, nobody actually enjoys paying their electric bill. As painful as it may be, we’ve tried to make it as simple as we can by offering different payment options to make your life easier.

Online Bill Pay
Visit salemelectric.com, log in to your account and select, “View or Pay Bill Online.” Once you’ve logged in and entered a valid email address you will automatically receive a monthly email when your bill is available.

Credit Cards
Maybe it’s convenience, maybe you want to earn air miles, either way you can pay your bill with your VISA or MasterCard over the phone, or in person.

AutoPay
When you sign up for AutoPay we can automatically deduct your payment from your checking or savings account or charge it to your VISA or MasterCard. You still receive a monthly statement and have 10-14 days to review it prior to the payment being deducted.

Average Pay
To help make budgeting easier, sign up for the Average Pay Program (only available to residential members with accounts paid up-to-date). This program averages your monthly bill based on past usage and you are charged a similar amount each month, making budgeting a lot easier.

Pay by Mail or Drop It Off
Enclose your check or money order with your billing payment stub in the return envelope provided, add a stamp, and drop it in the mail. Or, if you prefer, save your stamp and drop it in the drive-up box in our parking lot or place it in the payment slot located to the left of our main entrance. These payments are collected at 8 a.m. and 4:30 p.m. Monday through Friday, except holidays.

Stop in and Pay in Person
Visit our office at 633 7th Street NW and make your payment in person. This option gives you the opportunity to ask questions, pick up literature, or inquire about our programs and services.

Community Drop Boxes
If you’re out in the community you can drop your payment off at one of the following drop box locations (no cash payments please):
- Roth’s West Salem – 1130 Wallace Road NW
- Center 50+ (Northeast) – 2615 Portland Road NE
These are drop box sites only; no transactions can be made and please allow five business days for payments to be delivered to Salem Electric.

Other Programs Available for Salem Electric Members
- Water Heater Efficiency
- Compact Fluorescent Lighting
- ENERGY STAR Home Lighting
- Security Lighting
- Heat Pump Program
- Residential Weatherization
- Solar Water Heating
- Habitat Improvement Program
- Member Assistance
Online Bill Pay

For those who want flexibility, you can pay your bill at your convenience with Online Bill Pay and also choose to receive your bill statement and newsletter electronically, too.

How Does It Work?
Each month you visit salemelectric.com, log in to your account and make your payment on our secure website using your credit card, checking or savings account.

Average Pay Plan

If you’re like most of our members your electric bill goes up in the winter months due to colder weather, shorter days and because you spend more time indoors. This trend reverses as the warmer, longer days of summer arrive which can make budgeting for your electric bill a challenge. To make it easier we offer the Average Pay Plan.

How Does It Work?
Your monthly payment is determined by averaging the amount of energy you have used in the previous twelve months. The amount is recalculated each month and any change in energy consumption or rates is included. This greatly reduces the fluctuations in the amount you are billed monthly (only available for residential members with accounts paid up-to-date).

AutoPay Program

Paying your electric bill is automatic with the AutoPay Program. When you sign up for AutoPay your monthly electric payment is automatically deducted from your checking or savings account, or charged to your VISA or MasterCard. AutoPay is convenient – your bill is always paid on time. It’s safe – no worries about lost checks. It offers independence – your bill is paid even when you’re away from home.

How Does It Work?
After you authorize SE to make the deduction (and allow 30 days to activate the program), your payment will be processed monthly and continue automatically until you cancel the authorization.

When you initially sign up, continue to pay your bill as you currently do until you see AUTOPAY on your statement. After that, each month you will continue to receive a monthly statement and have 10-14 days to review it prior to the payment being deducted on or after the due date. If requested, the date your payment is deducted may be adjusted. Proof of payment will appear on your bank or credit card statement.

Contributions for Salem Electric’s Member Assistance Program (SEMAP)

SEMAP contributions help members who meet the program and income guidelines pay their electric bills.

Regardless of which method you choose to pay your electric bill, you can donate to SEMAP. Just check the appropriate box on the authorization form and each month, in addition to your electric bill, we’ll deduct an additional $1 for SEMAP until you notify us otherwise.

Authorization Form

I authorize Salem Electric to bill me using the:

☐ Average Pay Plan  ☐ AutoPay Program

Salem Electric Account Number

Name (please print)

Street Address

Phone #

Signature / Date

FOR AUTOPAY PROGRAM ONLY:
I/we authorize Salem Electric and the financial institution named below to process variable entries to my/our account. I/we will give 30 days notice if I/we choose to terminate this authorization.

Institution Name

Bank Account (include voided blank check) OR Credit Card Number

☐ VISA  ☐ MASTERCARD  Expiration Date _________

Signature (if second signature is required) / Date

☐ CHECK HERE TO AUTHORIZE A $1 MONTHLY DEDUCTION FOR SEMAP.